

Collaborative Sensemaking & Wayfinding

Optimizing Team Outcomes



Task Talk

- Orient to the task
- Clear goals / outcomes
- Separate people from ideas
- Clear meeting agendas
- Utilize a decision-making system

Role Talk

- Cultivate role formation
- Avoid role ruts
- Easy primary tension
- SME / information provider
- Support the task leader

Team Talk

- Cultivate a group identity
- Establish traditions
- Build group pride
- Celebrated work-related skills
- Reward teams

Trust Talk

- Support a safe place / space
- Risk self-disclosure
- Be empathetic
- Avoid stereotypes
- Honor your commitments

Be smart. Play well with others. Get stuff done.